This manual is to be read in conjunction with the Product Specifications & Assembly manual

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<th>PAGE NO.</th>
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DISCLAIMER

INTRODUCTION
This Installation manual has been produced by Rollease Acmeda to supply the necessary information for safe and correct installation of this system.

INSTALLERS RESPONSIBILITY
Before installing, please read & ensure you understand the safety information and installation instructions as defined in this installation manual.

• If you do not fully understand these instructions, contact Rollease Acmeda for clarification before installing.
• The Installer is responsible to ensure that all installation personnel have been adequately trained on the safe & correct installation and operation.
• The Installer is responsible to ensure that a Job Safety Analysis or Safe Work Method Statement is completed prior to installation to identify hazards, to determine appropriate risk control measures and to implement the control measures.
• The Installer is responsible to ensure that supporting structures are sound and can adequately support the load.
• The Installer is responsible to ensure that the devises used to anchor the product to the supporting structure are suitable for the application.

SAFETY INFORMATION

• Ensure Job Safety Analysis/Safe Work Method Statement is completed and actions to reduce risks are implemented.
• Ensure that electrical works are done only by a LICENSED ELECTRICIAN.
• DO NOT modify any of the components of this system.

PERSONNEL REQUIREMENTS
Only suitably trained/qualified personnel should undertake installation.

DISCLAIMER
Rollease Acmeda has used reasonable care in preparing the information included in this document, but makes no representations or warranties as to the completeness or accuracy of the information. Information is supplied upon the condition that the persons receiving the information will make their own determination as to its suitability for their purposes prior to use. Rollease Acmeda assumes no liability whatsoever for any damages incurred by you resulting from errors in or omissions from the information included herein. Rollease Acmeda reserves the right to make changes without further notice to any products to improve reliability, function or design.

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SECTION 1 – ITEMS REQUIRED

TOOLS REQUIRED

- Saw
- Saw
- Drill
- Screw Driver – Philips Head & Flat Head
- Jaw Pliers
- Allen Key Set
- Mallet
- Scissors
- Measuring Tape
- Pencil

ADDITIONAL ITEMS REQUIRED (NOT SUPPLIED)

To assemble a VEUE | WIRE GUIDE, the following non-stocked items are required:

- Fixings for Box/Open Brackets/Hardware (ensure appropriate fixings are used to suit application)
- Trims to conceal packing (if required)
BLIND ITEMS REQUIRED

BOX

or

COVER

Fascia Bracket (RE03-0101-xxx000) may be required as a centre support for larger spans

or

OPEN BRACKETS

NOTE: Store clip until required (can be left in adaptor as shown)
**WIRE GUIDE AND FIXING HARDWARE**

<table>
<thead>
<tr>
<th>OPTION 1 – Hook Terminal</th>
<th>OPTION 2 - Clamp Terminal</th>
</tr>
</thead>
</table>

**NOTE:** Dome terminal must be cut/removed for this option

**WIRE GUIDE LOCK**

![Wire Guide and Fixing Hardware Diagram](image.png)
STRAP DOWN HARDWARE

or
SECTION 2 – INSTALLATION

PART A – PREPARING INSTALLATION SPACE

STEP 1 – CHECK FOR OBSTRUCTIONS
Check for any obstructions that may interfere in installation.

STEP 2 – CHECK VERTICAL & HORIZONTAL INSTALLATION DIMENSIONS

VERTICAL DIMENSIONS
Check if top of installation space is level.
- If H1 ≠ H2, corrective actions may need to be considered prior to installation

HORIZONTAL DIMENSIONS
If W2 ≥ W1, W1=Blind Width
(proceed to Part B)

If W2 < W1, by a value of:
- 0-20mm, Proceed to Part B (W1 = Blind Width)
- 20+, Consider corrective action to square installation space
PART B – SPRING PRE-TENSIONING

STEP 1 – IDENTIFY NUMBER OF PRE-TURNS REQUIRED FOR BLIND SIZE

63mm TUBE [F56 Weight Bar]

Parameters:
Tube: 63 STD Aluminium Tube
Fabric: 573gsm (19.36oz/yd²), 0.85mm Thick
Weight Bar: F56 HD External Weight Bar

The above charts are indicative only and indicate the minimum number of pre-turns required. Due to variances in fabric weights, additional ballast weight and installations the optimum number of pre-turns will vary. Pre-turns can be adjusted during installation.
### Parameters:

- **Tube**: 63 STD Aluminium Tube
- **Fabric**: 573gsm (19.36oz/yd²), 0.85mm Thick
- **Weight Bar**: F56 HD External Weight Bar + 1x12mm Ballast

The above charts are indicative only and indicate the minimum number of pre-turns required. Due to variances in fabric weights, additional ballast weight and installations the optimum number of pre-turns will vary. Pre-turns can be adjusted during installation.
78mm TUBE [F56 Weight Bar]

Parameters:
Tube: 78 HD Aluminium Tube (includes 78 AL STD & 78 STEEL)
Fabric: 573gsm (19.36oz/yd²), 0.85mm Thick
Weight Bar: F56 HD External Weight Bar

The above charts are indicative only and indicate the minimum number of pre-turns required. Due to variances in fabric weights, additional ballast weight and installations the optimum number of pre-turns will vary. Pre-turns can be adjusted during installation. Refer to Section 2, Part F, Steps 7 – 10.
78mm TUBE [F56 Weight Bar + 12mm Round Ballast]

### Parameters:
- Tube: 78 HD Aluminium Tube (includes 78 AL STD & 78 STEEL)
- Fabric: 573gsm (19.36oz/yd²), 0.85mm Thick
- Weight Bar: F56 HD External Weight Bar + 1x12mm Ballast

The above charts are indicative only and indicate the minimum number of pre-turns required. Due to variances in fabric weights, additional ballast weight and installations the optimum number of pre-turns will vary. Pre-turns can be adjusted during installation. Refer to Section 2, Part F, Steps 7 – 10.
**STEP 2 – LOCK SPRING HEAD AT SPRING END**

**LEFT HAND LOCKED**

**STEP 3 – ENGAGE SPANNER ONTO PRE-TENSION SPINDLE**

**Pre-turn spring for number of times indicated in Section 2, Part B.**

A click will be heard for each turn

**LEFT HAND**

Pre-Tension Clockwise

**Remove Spanner**

**STEP 4 – ROTATE SPINDLE AS PER DIRECTION INDICATED ON LABEL**
### PART C – BOX INSTALLATION

#### STEP 1 – INSTALL BOX TO WALL/CEILING

**FACE FIX**

Note: Use appropriate fixings to suit application  
Ensure Box is Aligned and Level

**TOP FIX**

Note: Use appropriate fixings to suit application  
Ensure Box is Aligned and Level
Note: Use appropriate fixings to suit application
Ensure Box is Aligned and Level
**PART D – COVER INSTALLATION**

**STEP 1 – INSTALL END PLATES TO WALL/CEILING USING APPROPRIATE FIXINGS TO SUIT APPLICATION**

**FACE FIX**

Note: Use appropriate fixings to suit application
Ensure End Plates are aligned and level
Measure brackets end to end to confirm measurement is correct

**TOP FIX**

Note: Use appropriate fixings to suit application
Ensure End Plates are aligned and level
Measure brackets end to end to confirm measurement is correct
Note: Use appropriate fixings to suit application
Ensure End Plates are aligned and level
Measure brackets end to end to confirm measurement is correct

Fascia Bracket (RE03-0101-xxx000) may be required as a centre support for larger spans. If possible.
### FACE FIX

Note: Use appropriate fixings to suit application
- Ensure brackets are aligned and level
- Measure brackets end to end to confirm measurement is correct

### TOP FIX

Note: Use appropriate fixings to suit application
- Ensure brackets are aligned and level
- Measure brackets end to end to confirm measurement is correct
Note: Use appropriate fixings to suit application
Ensure brackets are aligned and level
Measure brackets end to end to confirm measurement is correct
PART F – BLIND INSTALLATION

STEP 1 – MARK & SECURE WIRE GUIDE FIXINGS AND TRIM WIRE TO SUIT

<table>
<thead>
<tr>
<th>Wire Centres</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>BOX</td>
<td>19mm</td>
</tr>
<tr>
<td>OPEN (with Covers)</td>
<td>28mm</td>
</tr>
<tr>
<td>OPEN (without Covers)</td>
<td>19mm</td>
</tr>
</tbody>
</table>

NOTE: Cut wire to assist installation (ensure wire is not cut too short, excess can be trimmed later)

FLOOR FIX

FACE/SIDE FIX
(Optional for securing to masonry)

NOTE: Ensure fasteners suit substrate application
Max fastener size #10, Max Dynabolt Size: M6
STEP 2 – INSERT SPRING ONTO WIRE (OPTION 1)

STEP 3 – ATTACH WIRE AND SPRING TO BRACKET
OPTION 1 – HOOK TERMINAL

NOTE: Tube hardware not shown for clarity of wire installation
### OPTION 2 – CLAMP TERMINAL

Insert wire between two terminal pieces and tighten screw to fix wire

Note:
- Dome Stud Terminal must be removed prior to installation
- Compression spring above cannot be used with Clamp Terminal

### STEP 4 – INSERT BLIND INTO BOX

NOTE:
- Insert control end first
- Ensure blind is secure

### STEP 5 – INSERT WIRE THROUGH WEIGHT BAR END CAP FLOATS
STEP 6 – INSERT CLIP ONTO IDLER ADAPTER

Ensure it is clipped in securely

SPRING ONLY: Insert Clip at spring end

STEP 7 – UNLOCK PRE-TENSION HEAD AT SPRING END (FOR SPRING ONLY)

STEP 8 – FEED THROUGH MOTOR CABLE (FOR MOTOR ONLY)
STEP 9 – RUN BLIND DOWN + CENTRE

STEP 10 – TEST BLIND OPERATION

For spring operation, blind should creep up slowly when pulled down. If blind does not creep up, add more pre-turns. Refer steps 7 - 10.
For motor operation, ensure wiring is correct and motor is operating correctly.
For gear operation, ensure operation is smooth.
Once blind is operating correctly, proceed to SECTION 2 / Part G.

STEP 8 – ENSURE SPRING IS LOCKED BY LIFTING WEIGHT BAR UNTILL FABRIC BUNCHES UP
STEP 11 – TO ADJUST PRE-TURNS LOCK PRE-TENSION HEAD AT SPRING END (FOR SPRING ONLY)
STEP 12 – DISENGAGE PRE-TENSION IDLER AT SPRING END FROM ADAPTER (FOR SPRING ONLY)

STEP 13 – ADD ADDITIONAL PRE-TURNS REQUIRED (FOR SPRING ONLY)

Add extra number of pre-tensions required. Refer to Section 2, Part B, Steps 3-4 for details. Note: Gradually increase the number of pre-turns required.

STEP 14 – RE-INSTALL AND TEST BLIND (FOR SPRING ONLY)

If too many pre-turns are added, the blind will automatically raise when installed. Repeat steps 10-13 until blind is operating as required.
PART G – TENSION GUIDELINES

STEP 1 – SLIDE LOCK ONTO BOTTOM OF WIRE, POSITION HIGH TO KEEP OUT OF THE WAY AND TEMPORARILY CLAMP IN PLACE

NOTE:
- Use 2.5mm Allen Key
- Ensure locks are below Weight Bar

STEP 2 – SLIDE ADJUSTING SLEEVE THEN WIRE TERMINAL ONTO WIRE AND TIGHTEN UP OUT OF THE WAY

NOTE: Use 2mm Allen Key

STEP 3 – FEED WIRE THROUGH SWIVEL BRACKET COLLAR

FLOOR FIX

FACE/SIDE FIX
### STEP 4 – PULL WIRE STRAIGHT AND ALIGN TERMINAL FLANGE WITH M4 GRUB SCREW, CLAMP TO WIRE

<table>
<thead>
<tr>
<th>FLOOR FIX</th>
<th>FACE/SIDE FIX</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Diagram" /></td>
<td><img src="image2" alt="Diagram" /></td>
</tr>
</tbody>
</table>

### STEP 5 – TIGHTEN REMAINING GRUB SCREWS ON WIRE (TIGHTEN 3X GRUB SCREWS PER WIRE)

<table>
<thead>
<tr>
<th>FLOOR FIX</th>
<th>FACE/SIDE FIX</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image3" alt="Diagram" /></td>
<td><img src="image4" alt="Diagram" /></td>
</tr>
</tbody>
</table>

*NOTE: Use 2mm Allen Key*

### STEP 6 – LOWER ADJUSTING SLEEVE INTO COLLAR TO TENSION WIRE

<table>
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<tr>
<th>FLOOR FIX</th>
<th>FACE/SIDE FIX</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image5" alt="Diagram" /></td>
<td><img src="image6" alt="Diagram" /></td>
</tr>
</tbody>
</table>
### STEP 7 – SCREW IN ADJUSTING SLEEVE UNTIL WIRE BEGINS TO TENSION

<table>
<thead>
<tr>
<th>FLOOR FIX</th>
<th>FACE/SIDE FIX</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Diagram" /></td>
<td><img src="image2.png" alt="Diagram" /></td>
</tr>
</tbody>
</table>

### STEP 8 – TO APPLY MIN REQUIRED TENSION, TIGHTEN WITH 5X TURNS USING ALLEN KEY

<table>
<thead>
<tr>
<th>FLOOR FIX</th>
<th>FACE/SIDE FIX</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image3.png" alt="Diagram" /></td>
<td><img src="image4.png" alt="Diagram" /></td>
</tr>
</tbody>
</table>

**NOTE:** Use 4mm Allen Key
<table>
<thead>
<tr>
<th>STEP 9 – ONCE TENSIONED SCREW IN GRUB SCREW TO PREVENT LOSING TENSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>FLOOR FIX</td>
</tr>
<tr>
<td><img src="image1" alt="Floor Fix Diagram" /></td>
</tr>
<tr>
<td><img src="image2" alt="Floor Fix Diagram" /></td>
</tr>
<tr>
<td>FACE/SIDE FIX</td>
</tr>
<tr>
<td><img src="image3" alt="Face/Side Fix Diagram" /></td>
</tr>
<tr>
<td><img src="image4" alt="Face/Side Fix Diagram" /></td>
</tr>
<tr>
<td>NOTE: Use 2mm Allen Key</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>STEP 10 – RELEASE LOCK AND SLIDE UP INTO WEIGHT BAR END CAP (LATCH)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FLOOR FIX</td>
</tr>
<tr>
<td><img src="image5" alt="Floor Fix Diagram" /></td>
</tr>
<tr>
<td><img src="image6" alt="Floor Fix Diagram" /></td>
</tr>
<tr>
<td>FACE/SIDE FIX</td>
</tr>
<tr>
<td><img src="image7" alt="Face/Side Fix Diagram" /></td>
</tr>
<tr>
<td><img src="image8" alt="Face/Side Fix Diagram" /></td>
</tr>
<tr>
<td>NOTE: Use 2mm Allen Key</td>
</tr>
<tr>
<td>Repeat for other side</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>STEP 11 – LOCKS SHOULD NOW MOVE WITH WEIGHT BAR</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image9" alt="Step 11 Diagram" /></td>
</tr>
</tbody>
</table>

NOTE: Use 2mm Allen Key
STEP 12 – MOVE WEIGHT BAR/LOCK TO LOWEST DESIRED LEVEL

Choose lowest position for weight bar.
Min Ground Distance = 19mm approx.

STEP 13 – FIX LOCK IN PLACE WITH GRUB SCREWS (2 EACH SIDE)

NOTE: Tighten set of 2 grub screws per wire

STEP 14 – TEST BLINDS WITH LOCKS

NOTE: Adjust lock heights if required (Refer to Section 2, Part G, Steps 11 to 14)
PART H – INSERT BOX / COVER

STEP 1 – SWING BOX COVER INTO BOX TOP AND CLIP INTO PLACE

STEP 2 – SECURE COVER AT BOTH ENDS

Note: It is recommended that the Box Cover be fixed to ensure it is not accidentally dislodged
INSTALLED WIRE GUIDE

BOX

OPEN
### SECTION 3 – TROUBLESHOOTING

<table>
<thead>
<tr>
<th>NO.</th>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Ripples along sides of fabric</td>
<td>Blind rolled up for an extended period of time.</td>
<td>This occurrence is inherent to roller systems and is more prevalent in some fabrics. Leave blind down for 1 – 4 hours; most ripples should disappear.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Not enough weight in weight bar.</td>
<td>Refer to Product Specs. Add ballast.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Installation is not square.</td>
<td>Check blind roll is installed level.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fabric permanently damaged due to inadequate handling during assembly, transportation, installation or use.</td>
<td>Replace fabric and ensure it is handled with care.</td>
</tr>
<tr>
<td>2</td>
<td>Blind does not fully open / jams</td>
<td>Position of wire guides at base is incorrect.</td>
<td>Check if wire guide fixing at floor/base are positioned in line with the Top Terminal. If fixing is too far inwards of the terminal then reposition. Refer to Part C, Step 1 of this document for wire guide positioning details.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Incorrect motor stop limits used.</td>
<td>Refer to motor instructions to reset stop limits.</td>
</tr>
<tr>
<td>3</td>
<td>Uneven weight bar</td>
<td>Blind roll is not level, thus weight bar appears uneven.</td>
<td>Ensure blind is installed level.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Blind has been operated in excessive wind conditions.</td>
<td>Check blind roll when the blind is fully raised. If ripples are evident on roll, open blind fully (without the presence of wind) to allow the blind to track down evenly. Raise and lower blind a number of times to check operation.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fabric is not installed straight.</td>
<td>Ensure fabric is assembled straight onto tube and weight bar.</td>
</tr>
<tr>
<td>4</td>
<td>Locks go out of sync</td>
<td>Locks are not level</td>
<td>Lower blind until fabric is slack then lift one side so that the lock disengages.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Uneven Weight Bar (see above)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Obstruction preventing weight bar lowering through lock</td>
<td>Remove obstruction to allow weight bar to reach its lowest point.</td>
</tr>
</tbody>
</table>