

10 August 2020



Dear Customer,

After a week of great uncertainty, we have received clarifications to Stage 4 restrictions and their effect on residential renovations after discussions between the HIA, Master Builders Victoria, industry groups and government.

Renovations of homes are construction work and work on unoccupied homes can continue subject to the same restrictions as other small-scale construction sites. However, occupied residences cannot have builders or workers on site under the stay-at-home orders (except for emergency repairs or for safety purposes). This means that **renovations of occupied premises are not permitted.**

The devastating reality of this government direction means our Trade customer base that operates within the specified Stage 4 restricted areas cannot continue with the bulk of their building works. To reschedule any deliveries please confirm via email to our Despatch and Estimating departments;

despatch.vic@stratco.com.au

outback.vic@stratco.com.au

For our customers in regional Victoria (Stage 3) and Tasmania, current restrictions in these regions allow for renovations of occupied premises. It is critical in these regions to remain vigilant and follow all requirements for social distancing, health and hygiene on building sites, offices, workshops and factories.

The importance of bringing this outbreak under control cannot be overstated, neither for our industry nor our state. We hope that these restrictions can help prevent the spread of COVID-19 and we can all get back to some normality ASAP.

Further detail relating to this latest update and all future updates will be included here:

- [COVID-19 Update For Victoria Trade Customers](#)

Our team remain available to help you during this period with the supply of material for all permitted building work and to offer any other assistance that we can. If you have any Stratco projects on your own house over this period we will be pleased to assist with shortened lead time and special project pricing.

Please do not hesitate to contact myself or any member of the Stratco VIC Trade team with any queries.

Yours faithfully,

Stratco (Vic.)

A handwritten signature in black ink, appearing to read 'Tom Martin', is positioned above the printed name.

Tom Martin
Trade Sales Manager